

Bureau of Utilities Rate Information

Carroll County's Bureau of Utilities operates as an Enterprise fund, a proprietary fund designed to report business-like activities and cover the costs of providing services through customer charges.

Water and Sewer Rates

Water and Sewer rates are calculated each year in order to fund the budget submitted by the Bureau of Utilities for operating expenditures. Upon completion of the review process, the recommended rates are presented to the Board of County Commissioners for consideration. The next step in the rate process is the advertisement of the proposed rates in a newspaper of general circulation. By law, the advertisement must appear two times. After advertisement, the Board of County Commissioners holds a public hearing for comment on the proposed rates. If the proposed rates are adopted, the rates become effective the first complete billing cycle after July 1st of each year.

Current Rates

For Fiscal Year 2010, the proposed rates were advertised on April 28 and May 5, 2009. The public hearing was held on May 12, 2009, and the rates were adopted on May 28, 2009.

WATER				
Meter Size	Base Charge	Usage per 1,000 gallons		
	per quarter	each quarter		
		1st 10,000 Gallons	10,001-30,000 Gallons	>30,000 Gallons
5/8"	\$8.41	\$4.02	\$4.67	\$5.07
3/4"	\$9.25	\$4.02	\$4.67	\$5.07
1"	\$11.77	\$4.02	\$4.67	\$5.07
1 1/2"	\$15.13	\$4.02	\$4.67	\$5.07
2"	\$24.38	\$4.02	\$4.67	\$5.07
3"	\$92.51	\$4.02	\$4.67	\$5.07
4"	\$117.74	\$4.02	\$4.67	\$5.07
6"	\$176.61	\$4.02	\$4.67	\$5.07
8"	\$243.89	\$4.02	\$4.67	\$5.07
SEWER				
Meter Size	Base Charge	Usage per 1,000 gallons		
	per quarter	each quarter		
		1st 10,000 Gallons	10,001-30,000 Gallons	>30,000 Gallons
5/8"	\$11.95	\$5.91	\$7.06	\$7.82
3/4"	\$13.14	\$5.91	\$7.06	\$7.82
1"	\$16.73	\$5.91	\$7.06	\$7.82
1 1/2"	\$21.51	\$5.91	\$7.06	\$7.82
2"	\$34.65	\$5.91	\$7.06	\$7.82
3"	\$131.45	\$5.91	\$7.06	\$7.82
4"	\$167.30	\$5.91	\$7.06	\$7.82
6"	\$250.95	\$5.91	\$7.06	\$7.82
8"	\$346.55	\$5.91	\$7.06	\$7.82

Debt Service Charge

The debt service charge was established as a result of the Federal Government requiring the County to upgrade the Freedom Wastewater Treatment Plant located in Eldersburg. When the project was completed in 1993, there was a need to collect debt service assessments from the users to allow the County to pay the Water Quality Debt. It was determined during the project current users would pay their proportionate share, approximately 46% through a quarterly charge of \$15.38 or \$61.50 per year until 2012. (5/8" meter)

The balance of the cost of the upgrade (54%) is being collected from the new users hooking up to the system since 1993. The plant expansion completed at the same time is being paid for by the new users of the system only.

Bay Restoration Fee

The Maryland State Government enacted the Bay Restoration Fund in Senate Bill-320 during the spring of 2004. The purpose of the bill is to collect funds that will be used as grants and loans to upgrade the nutrient removal technology at certain wastewater treatment plants. This legislation requires the County to collect the fee (\$7.50 per quarter for a single residential dwelling) as a separate line item on the utility bill effective January 1, 2005, and remit the fee to the State of Maryland.

Payment Options

Payment for Water and Sewer bills:

In person Monday – Friday 7:30 am until 5:00 pm

Carroll County Government Collections Office
225 North Center Street
Westminster, Maryland 21157

In person Tuesdays and Thursdays (only) 9:30 am until 4:00 pm

South Carroll Government Center
Carroll County Public Library
6400 Hemlock Drive
Eldersburg, Maryland 21784

Through Official Payments Corp.-

www.officialpayments.com or 1-800-272-9829 (jurisdiction code 3011)

A convenience fee will be charged by Official Payments Corp.
Please allow three days for electronic processing.

Utility service termination procedure

If, by the payment due date shown on a utility bill or notice of rejection, the utility has not received complete payment of the amount(s) shown on the bill or the notice, the utility shall mail to, or personally serve upon the customer a notice of termination at least 3 days after the payment date. *Chapter 179, Article 1A, Section 179-9 E.(2)*

If, prior to the date of termination, the utility has not received complete payment of the amount shown on the notice of termination or the residential customer has not notified the utility that he/she disputes the correctness of all or part of the amount shown on the notice of termination, then the utility shall terminate utility service provided to the residential customer on the date of termination. *Chapter 179, Article 1A, Section 179-9 E.(4)*

Reinstatement of utility service

In the event of termination of utility service in accordance with the provisions of this article, the utility shall reinstate utility service to the residential customer within 24 hours of the utility's receipt of complete payment of the outstanding utility bill, plus a reinstatement charge in the amount of \$50.00. Such payment shall not be considered a timely payment for purposes of this article. *Chapter 179, Article 1A, Section 179-9 G.(1)*

Reinstatements are not required to be made on holidays, weekends or after 3:00 pm on any day, unless a reinstatement fee in the amount of \$90.00 is prepaid and staff is available. *Chapter 179, Article 1A, Section 179-9 G.(2)*